

Service Design

- [Browse Service Library](#)
- [View service accreditations](#)

Provision Reports Preview

[Basic Provision Record \(Sample\)](#)

Service Support



If you have any questions about the PNA process, please contact Nicky Bush (nicola.bush@eastriding.gov.uk) at East Riding of Yorkshire Council.

If you have any questions about how to fill out this questionnaire using PharmOutcomes, please contact Community Pharmacy Humber on 01482 335824 or email humber.lpc@nhs.net.

PNA Questionnaire 2021 (Preview)

Date of completion

Premises Details

Name of Contractor

(i.e. name of individual, partnership or company owning the pharmacy business)

Address of Contractor

Please enter your ODS

Code:

Trading Name

Post Code

Pharmacy shared NHSmail address

Pharmacy telephone

Pharmacy website address (if applicable)

Do you give permission for the LPC to update its opening hours and related matters using information provided by you in this questionnaire? Yes No

Is this a Distance Selling Pharmacy?

Yes

No

(i.e. it cannot provide Essential Services to persons present at the pharmacy)

Is this a 100 hr Pharmacy?

Yes

No

Entitled to Pharmacy Access scheme payments?

Yes

No

Opening Hours

Please look up your opening hours on the following files (either PDF or WORD) taken from the updated Appendix Table of the PNA and confirm whether they are correctly recorded AS YOUR USUAL HOURS.

Click [here](#) for PDF version

Click [here](#) for WORD version

Action to take if you believe your hours to be incorrectly recorded:

If you are a multiple, in the first instance contact your line manager.

You should then contact NHS England by email on
England.pharmacyreturns@nhs.net

Are your hours correct Yes No
 as recorded above?

Change to Terms of Service

Terms of Service

From July 2020, changes were made to the terms of service for all pharmacies providing NHS pharmaceutical services, by revising the NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013 and the approvals under them.

(The Community Pharmacy Contractual Framework for 2019/20 to 2023/24: supporting delivery for the NHS Long Term Plan) [Click here](#) for details.

Consultation Facilities

The Community Pharmacy Contractual Framework for 2019/20 to 2023/24: supporting delivery for the NHS Long Term Plan (Five-Year Deal) states: 11. - "by April 2020 being a Level 1 HLP will become an essential requirement for community pharmacy contractors. HLPs must have an acceptable location (e.g. a room) for consultations." (PSNC, NHS England, DoH joint letter to pharmacists)

Delays due to COVID19 led to regulations being laid in Oct 2020
 Requiring all pharmacies to become level 1 HLPs from 1st Jan 2021.
 Special arrangements are in place for distance selling pharmacies. [Click here](#) for details.

Information Facilities

IT Requirements

The Five-Year Deal states: "21. -requirements around NHSmail, SCR and DoS [and NHS.UK (formerly NHS Choices)] will become Essential terms of service for community pharmacy contractors" (PSNC, NHS England, DoH joint letter to pharmacists) [Click here](#) for details.

Essential Services (appliances)

In this section, please give details of the essential services your pharmacy provides.

Does the pharmacy dispense appliances?

- Yes - All types, or
 Yes, excluding stoma appliances, or
 Yes, excluding incontinence appliances, or
 Yes, excluding stoma and incontinence appliances, or
 Yes, just dressings, or
 None
 Other

Advanced Services

Please give details of the Advanced Services provided by your pharmacy.

Please tick the box that applies for each service.

Yes - Currently providing

Soon - Intending to begin within the next 12 months

No - Not intending to provide

Hepatitis C Testing service Yes Soon No

New Medicine Service Yes Soon No

Appliance Use Review service Yes Soon No

Community Pharmacy Yes Soon No

Consultation scheme
(CPCS)

Seasonal Influenza Yes Soon No

Vaccination service

Stoma Appliance Yes Soon No

Customisation service

Commissioned Services

Please give details of the Commissioned Services provided by your pharmacy. These can be Enhanced Services commissioned jointly by NHSE or the CCG, Public Health Services commissioned by a Local Authority, or services you provide privately.

Please tick the box that applies for each service.

NHSE/CCG - Currently commissioned jointly by NHSE and the CCG

LA - Currently commissioned by Local Authority

Pr - Currently offering as a privately funded service

Wtp - Willing to provide

NHSE/CCG Commissioned Services

Point of Dispensing NHSE/CCG Wtp No Pr
Intervention service
(PODIS)

Pharmacy Urgent Repeat NHSE/CCG Wtp No Pr
Medicine Service
(PURMS)

Blood Pressure Testing NHSE/CCG Wtp No Pr
service

Medicines Support NHSE/CCG Wtp No Pr
Service:

Medication support for NHSE/CCG Wtp No Pr
carers (DomMAR)

Minor Ailments Scheme NHSE/CCG Wtp No Pr

Directly Observed Therapy NHSE/CCG Wtp No Pr
of TB medicines

Palliative Care scheme NHSE/CCG Wtp No Pr

NHSE/CCG Services

NHS England currently commission the following local services jointly with the CCG:

Minor Ailments Service

On Demand Availability of

Specialist Drugs Service (DOT TB and Palliative Care)

PURM Service (Pharmacy Urgent Repeat Medication Supply Service)

BP Testing Service

Medication Administration support service(EL23)

Medication Record Charts for Carers service (DomMAR)

Locally Commissioned Public Health Services

Emergency Hormonal LA Wtp No Pr
Contraception Service

Needle and Syringe LA Wtp No Pr
Exchange Service

NHS Health Check LA Wtp No Pr

Stop Smoking Service:

NRT eVoucher Service LA Wtp No Pr

Varenicline PGD Service LA Wtp No Pr

Local Authority Commissioned Services

East Riding of Yorkshire Council currently commissions the following Public Health Services from

Community Pharmacies:

Emergency Hormonal

Contraception Service

Needle and Syringe Exchange Service

NHS Health Checks

Stop Smoking Service

which includes the NRT evoucher service and Varenicline PGD. Supervised Consumption Service includes Methadone and Buprenorphine

Supervised Administration Service:

Supervised Methadone LA Wtp No Pr

Supervised Buprenorphine LA Wtp No Pr

Disease Specific Services:

Allergies Pr Wtp No

Alzheimer's/dementia Pr Wtp No

Asthma Pr Wtp No

CHD Pr Wtp No

Chlamydia Treatment Service Pr Wtp No

COPD Pr Wtp No

Depression Pr Wtp No

Diabetes type I Pr Wtp No

Diabetes type II Pr Wtp No

Epilepsy Pr Wtp No

Gluten Free Food Supply Service (i.e. not supply on FP10) Pr Wtp No

Heart Failure Pr Wtp No

Obesity management (adults and children) Pr Wtp No

Parkinson's disease Pr Wtp No

Other (please state - including funding source)

Other Services

Anticoagulant Monitoring Service Pr Wtp No

Anti-viral Distribution Service Pr Wtp No

Care Home Service Pr Wtp No

Contraception Service (not an EHC service) Pr Wtp No

Independent Prescribing Service Pr Wtp No

Therapeutic areas covered (if providing)

Language Access Service Pr Wtp No

Patient Group Direction Service (Not including EHC or Varenicline (see separate question)) Pr Wtp No

Please list the names of the medicines available if providing PGD services

Medicines available

Phlebotomy Service Pr Wtp No

Prescriber Support Service Pr Wtp No

Schools Service Pr Wtp No

Screening Service:

Alcohol Pr Wtp No

Chlamydia Pr Wtp No

Cholesterol Pr Wtp No

Diabetes Pr Wtp No

Gonorrhoea Pr Wtp No

H. pylori Pr Wtp No

HbA1C Pr Wtp No

HIV Pr Wtp No

Other (please state - including funding source)

Other vaccinations

Do you provide a private Seasonal Influenza Vaccination Service Yes No

Childhood vaccinations NHSE/CCG Pr Wtp No

If Yes, please provide details:

HPV NHSE/CCG Pr Wtp No

Hepatitis (at risk workers or patients) NHSE/CCG Pr Wtp No

Travel vaccines NHSE/CCG Pr Wtp No

Other (please state - including funding source)

Non Commissioned services

Does the pharmacy provide any of the following?

Collection of prescriptions from surgeries Yes No

Delivery of dispensed medicines - Free of charge on request Yes No

Delivery of dispensed medicines - Selected patient groups (list criteria)

Delivery of dispensed medicines - Selected areas (list areas)

Delivery of dispensed medicines - chargeable Yes No

MDS Free of charge on request Yes No

MDS Chargeable? Yes No

Languages

One potential barrier to accessing a pharmacy can be language. To help the local authority better understand any access issues caused by language please answer the following two questions:

What languages other than English are spoken in the pharmacy

What languages other than English are spoken by the community your pharmacy serves

Almost done

If there is a particular need for a locally commissioned service, please include details here:

Future Services

Please tell us who has completed this form in case we need to contact you about any queries.

Contact name

Contact telephone number
if different to pharmacy number given above

Thank you for completing this PNA questionnaire.

Test Values

[EULA License Agreement](#) • [GDPR](#) • [Privacy Policy](#) • [Cookie Policy](#) • [Contact Us](#)

© Copyright 2007-21 Pinnacle Systems Management Ltd - Supporting Community Pharmacy and Partners

Sent to 77.86.30.190 from node 32 in 0.157secs (6MB) A/prim